

# EVANGELIZATION & DISCIPLESHIP

HELPING MOVE YOUR PARISH TO MISSION

## PARISHIONER OUTREACH PHONE SCRIPT

"Love the Lord your God with all your heart and with all your soul and with all your strength and with all your mind"; and, 'Love your neighbor as yourself.' - Luke 10:27

### 1. PRAY

✠ Ask the Holy Spirit to guide your conversation and to help the person on the other end of the call:

*Holy Spirit, come in to my heart, mind, and soul as I reach out to my brothers and sisters in the parish. Illuminate me with your gentle spirit and bless those with whom I speak. Grant them an openness to your love, shared together for the good of the parish.*

### 2. THE CALL

Hello, this is [Name of Caller ], and I'm calling on behalf of [pastor / parish], may I speak to [Name of Parishioner]

**Was the contact available?** → No Ask when is a good time to call back and thank them for their time

↓  
No Answer

Leave a voice message: "Hello this is \_\_\_\_\_ from \_\_\_\_\_ Parish. We're calling each of our parishioners on behalf of Fr. \_\_\_\_\_ during this difficult time. We want you to know that we care for you and we want to make sure you are okay. Please call me back at (\_\_\_\_) (\_\_\_\_-\_\_\_\_)

→ Yes

"Hello this is \_\_\_\_\_ from \_\_\_\_\_ Parish. We're calling each of our parishioners on behalf of Fr. \_\_\_\_\_ during this difficult time. Even though we can't be together for mass for right now, we want you to know that we care for you and we want to make sure you are okay. How are you and your family doing during this time?"

✠ Identify Needs

Ask: Are there any physical needs you have at this time? Is there anything the parish can do to help you (i.e grocery shopping, etc...)

Ask: In this difficult time for so many, are there any intentions that you would like us to pray for either for you or someone else you know in need?

Ask: Are you comfortable if we prayed right now on the phone? If Yes, offer a prayer:

*Dear God, please bless [\_\_\_\_\_]. Keep them safe during this difficult time. Comfort them and, free all of us from anxiety and fear. We offer you these intentions [\_\_\_\_\_] and ask that you answer them according to your will. Heal us and bring us peace, in Jesus name we pray. Amen*

### 3. VERIFY CONTACT INFO & ADVERTISE ONLINE OFFERINGS

✠ Verify or collect Email Address, Mailing Address, household members, etc..

✠ Let them know the times and places where you are streaming masses and other online offerings

### 4. FOLLOW UP

✠ Send an email thanking them for the opportunity to talk and list all online offerings from the parish